



# Department of Agriculture and Food

## Specialized Products

Effective: 05/06/2026

### Medical Cannabis - Courier Inspection Checklist - (4-41a|R66-6) Updated 05/05/26

#### R66-6-3. Home Delivery Service.

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| 1 | R66-6-3. Home Delivery Service.(1) | A medical cannabis pharmacy may offer home delivery if it maintains an updated written operating plan for home delivery service that includes procedures to:<br>(1) ensure accurate record keeping of delivery information in the ICS;   |
| 2 | R66-6-3. Home Delivery Service.(2) | A medical cannabis pharmacy may offer home delivery if it maintains an updated written operating plan for home delivery service that includes procedures to:<br>(2) transport medical cannabis in a fully enclosed box, container, or cage, that is secured inside a delivery vehicle, and is held at an appropriate storage temperature throughout the delivery process to maintain the integrity of the product; |
| 3 | R66-6-3. Home Delivery Service.(3) | A medical cannabis pharmacy may offer home delivery if it maintains an updated written operating plan for home delivery service that includes procedures to:<br>(3) provide the department with information regarding any vehicle used for the delivery service, including the vehicle's make, model, color, vehicle identification number, and license plate number.  |

#### R66-6-4. Home Delivery Operating Standards.

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| 1 | 4-41a-1203. Medical cannabis shipment transportation.(1) | The department shall ensure that each home delivery medical cannabis pharmacy is capable of delivering, directly or through a medical cannabis courier, medical cannabis shipments in a secure manner.   |
| 2 | 4-41a-1203. Medical cannabis shipment transportation.(2) | (a) A home delivery medical cannabis pharmacy may contract with a licensed medical cannabis courier to deliver medical cannabis shipments to fulfill electronic medical cannabis orders.<br>(b) If a home delivery medical cannabis pharmacy enters into a contract described in Subsection (2)(a), the pharmacy shall:<br>(i) impose security and personnel requirements on the medical cannabis courier sufficient to ensure the security and safety of medical cannabis shipments; and<br>(ii) provide regular oversight of the medical cannabis courier.   |
| 3 | 4-41a-1203. Medical cannabis shipment transportation.(3) | Notwithstanding Subsection 4-41a-404(1), an individual may transport a medical cannabis shipment if the individual is:<br>(a) a registered pharmacy medical provider;<br>(b) a registered medical cannabis pharmacy agent; or<br>(c) a registered agent of the medical cannabis courier described in Subsection (2).   |
| 4 | 4-41a-1203. Medical cannabis shipment transportation.(4) | An individual transporting a medical cannabis shipment under Subsection (3) shall comply with the requirements of Subsection 4-41a-404(3).   |
| 5 | 4-41a-404. Medical cannabis transportation.(3)           | (a) In addition to the requirements in Subsections (1) and (2), the department may establish by rule, in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, requirements for transporting cannabis or cannabis product to ensure that the cannabis or cannabis product remains safe for human consumption.<br>(b) The transportation described in Subsection (3)(a) is limited to transportation:<br>(i) between a cannabis production establishment and another cannabis production establishment;<br>(ii) between a cannabis processing facility and a medical cannabis pharmacy; and<br>(iii) a medical cannabis pharmacy and:<br>(A) another medical cannabis pharmacy; or<br>(B) for a medical cannabis shipment, a delivery address.  |
| 6 | 4-41a-1203. Medical cannabis shipment transportation.(5) | In addition to the requirements in Subsections (3) and (4), the department may establish by rule, in collaboration with the Division of Professional Licensing and the Board of Pharmacy and in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, requirements for transporting medical cannabis shipments that are related to safety for human consumption of medical cannabis.   |
| 7 | 4-41a-1203. Medical cannabis shipment transportation.(6) | (a) It is unlawful for an individual to transport a medical cannabis shipment with a manifest that does not meet the requirements of Subsection (4).<br>(b) Except as provided in Subsection (6)(d), an individual who violates Subsection (6)(a) is:<br>(i) guilty of an infraction; and<br>(ii) subject to a \$100 fine.<br>(c) An individual who is guilty of a violation described in Subsection (6)(b) is not guilty of a violation of Title 58, Chapter 37, Utah Controlled Substances Act, for the conduct underlying the violation described in Subsection (6)(b).<br>(d) If the individual described in Subsection (6)(a) is transporting more cannabis, cannabis product, or medical cannabis devices than the manifest identifies, except for a de minimis administrative error:<br>(i) this chapter does not apply; and<br>(ii) the individual is subject to penalties under Title 58, Chapter 37, Utah Controlled Substances Act. |
| 8 | R66-6-4. Home Delivery Operating Standards.(1)           | A medical cannabis delivery pharmacy or courier's operating plan shall meet the requirements described in Sections R66-6-3 and 4-41a-12 and include security measures containing the following information:<br>(a) a communication plan detailing the ability of couriers to communicate with a central dispatch or security team during delivery routes;<br>(b) emergency procedures with clear protocols for handling emergencies, including accidents, attempted theft, or security breaches; and<br>(c) an inventory management system that tracks medical cannabis from pharmacy to patient, ensuring accountability for all products.  |

9	R66-6-4. Home Delivery Operating Standards.(2)	<p>Each home delivery pharmacy or courier shall:</p> <ul style="list-style-type: none"> <li>(a) utilize a system for real time tracking of deliveries;</li> <li>(b) obtain electronic or physical signatures upon delivery, including the time and date of delivery;</li> <li>(c) keep accurate records of delivery information for documentation in the inventory control system;</li> <li>(d) lock medical cannabis in a fully enclosed box, container, or cage when transporting and maintain appropriate storage temperature throughout the delivery process;</li> <li>(e) ensure that the manifest is not modified in any way after they depart from a home delivery medical cannabis pharmacy facility with the shipment appearing on the manifest; and</li> <li>(f) ensure that no person other than a pharmacy agent or courier agent is in a delivery vehicle during delivery or during the time medical cannabis is in the vehicle.</li> </ul>
10	R66-6-4. Home Delivery Operating Standards.(3)	<p>When delivering medical cannabis to a cardholder's home, a pharmacy agent or courier agent may not:</p> <ul style="list-style-type: none"> <li>(a) deliver medical cannabis to anyone other than a medical cannabis cardholder or a caregiver facility employee;</li> <li>(b) perform a home delivery before 6 a.m. or after 10 p.m.;</li> <li>(c) leave medical cannabis unattended in a delivery vehicle for more than 60 minutes unless the courier agent or pharmacy agent is staying overnight in the process of conducting a delivery;</li> <li>(d) make a change in dosage or quantity at the request of the cardholder during delivery;</li> <li>(e) consume medical cannabis while delivering medical cannabis; or</li> <li>(f) transport medical cannabis beyond the locations that appear on the manifest.</li> </ul>
11	R66-6-4. Home Delivery Operating Standards.(4)	<p>When delivering medical cannabis, a pharmacy agent or courier agent shall:</p> <ul style="list-style-type: none"> <li>(a) wear an identification tag or similar form of identification that clearly identifies them to a cardholder and includes their position; and</li> <li>(b) provide each cardholder or facility caregiver with printed material that includes a home delivery medical cannabis pharmacy's contact information and hours for counseling over the phone with a Pharmacy Medical Provider (PMP).</li> </ul>
12	R66-6-4. Home Delivery Operating Standards.(5)	<p>If medical cannabis goes missing during a home delivery route, the pharmacy agent or courier agent shall:</p> <ul style="list-style-type: none"> <li>(a) notify the home delivery medical cannabis pharmacy's supervising PMP within 24 hours of when the medical cannabis pharmacy agent first became aware of the missing product;</li> <li>(b) provide details about the missing product to both the department and local law enforcement; and</li> <li>(c) log the missing products into the inventory control system.</li> </ul>
13	R66-6-4. Home Delivery Operating Standards.(6)	The department may inspect any vehicle used for home delivery at any time.
14	R66-6-4. Home Delivery Operating Standards.(7)	<p>A courier may store medical cannabis at its facility for up to ten business days if the courier:</p> <ul style="list-style-type: none"> <li>(a) has an approved operating plan for the facility that meets the requirements of Subsection 4-41a-1205(3);</li> <li>(b) has a record showing the patient was unable to sign for the product; and</li> <li>(c) tracks the product while it is in their possession.</li> </ul>
<b>R66-6-5. Change in Operating Plans.</b>		
1	R66-6-5. Change in Operating Plans.	A medical cannabis courier shall submit a notice, on a form provided by the department, before making any changes to the courier's operating plans.
<b>R66-6-5. Violation Categories.</b>		
1	R66-6-5. Violation Categories.(1)	<p>Public safety Violations: \$3,000-\$5,000 per violation. This category is for violations that present a direct threat to public health or safety, including:</p> <ul style="list-style-type: none"> <li>(a) cannabis sold to an unlicensed source;</li> <li>(b) cannabis purchased from an unlicensed source;</li> <li>(c) refusal to allow inspection; or</li> <li>(d) failure to maintain home delivery standards</li> </ul>
2	R66-6-5. Violation Categories.(2)	<p>Regulatory Violations: \$1,000 - \$5,000 per violation. This category is for violations involving this rule and other applicable state rules:</p> <ul style="list-style-type: none"> <li>(a) failure to maintain security systems;</li> <li>(b) failure to keep and maintain records for at least five years;</li> <li>(c) failure to maintain traceability;</li> <li>(d) failure to follow transportation requirements.</li> </ul>
3	R66-6-5. Violation Categories.(3)	<p>Licensing Violations: \$500- \$5,000 per violation. This category is for violations involving licensing requirements, including:</p> <ul style="list-style-type: none"> <li>(a) an unauthorized change to the operating plan;</li> <li>(b) failure to notify the department of changes to the operating plan;</li> <li>(c) failure to notify the department of changes to financial or voting interests of greater than 10%;</li> <li>(d) failure to follow the operating plan as approved by the department;</li> <li>(e) failure to respond to violations.</li> </ul>
4	R66-6-5. Violation Categories.(4)	The department shall calculate penalties based on the level of violation and the adverse effect or potential adverse effect at the time of the incidents giving rise to the violation.
5	R66-6-5. Violation Categories.(5)	The department may enhance or reduce the penalty based on the seriousness of the violation.