Frequently Asked Questions for Product Registration Programs

General

1. How can I send in labels?

You can submit electronic files on flash drives instead of sending in hardcopies. However, email is the preferred method. (<u>udaf-animalfeed@utah.gov</u>)

2. Do I need to submit labels on all products being registered every year?

Because of physical and digital storage constraints, we only require producers to submit labels that are new or have a substantive revision to avoid duplicate labels.

3. How do I login to the online product registration system?

<u>ag.utah.gov</u> -> Online Services -> Registered Feed, Fertilizer, Kratom and Pesticide Products -> My Registration -> My Product List. Your login Id is your customer number, and your password is the pin assigned to you. Both can be found on renewal notices for product registration.

4. I forgot or lost my pin, how can I get it?

Your pin number is necessary to log in to our online system, and is found below the customer number on renewal notices for product registration. If you don't have access to that number, you can either use the online pin request option or contact our office to house it emailed to you.

5. We have a product that we are no longer manufacturing that was already registered for the current year. I requested the product be canceled, but the online system is still showing it, just lined out. What does that mean?

Products that are already registered are registered for the full calendar year. We show the products requested for cancellation as lined out to help reflect correct payment and bookkeeping when our customers are reviewing their account online. Once the renewal cycle begins, lined out products will be automatically removed from the customer's product list.

6. My registration is late and I have both renewals and new products to add. Do I owe late fees on all these products?

No. Late fees are only due for renewed products we have not received by the due date. So to calculate the late fees you owe, multiply the number of products being renewed by \$25 per product.

7. If I'm registering and paying online, what types of payment are accepted? The payment system accepts most major credit cards and e-checks. For registration fees over \$5,000, we require e-checks rather than credit cards.

1. What kinds of products need to be registered in Utah?

All brands or formulas of commercial feeds (including pet treats), feed ingredients for mixing in animal feeds, feed additive concentrates, and supplements or premixes must be registered when distributed for sale in Utah.

2. What constitutes separate products requiring individual registration? Are products that are the same formula but different sizes different for the purpose of registration?

"Whenever the name of a feed product is changed or there are changes in the product ingredients, a new registration shall be required. Other labeling changes shall not require registration, but the registrant shall submit copies of all changes to the Department as soon as they are effective. A reasonable time may be permitted to dispose of properly labeled stocks of the old product. Other labeling changes shall not require registration, but the registrant shall submit copies of all changes to the department as soon as they are effective." (Feed Rules R68-2-3(4)) **Example**: A product that has different container sizes but the same product name and ingredients shall be considered one registration.

3. My business isn't based in Utah, and I sell my products primarily or exclusively online. Do I still need to register them for sale in Utah?

Yes. Utah law does not exempt online retailers from registration. Our main focus for feed registration is consumer protection, where we watch for truth in labeling and safety concerns. In order to be effective, this has to apply to all products marketed to and sold to Utah consumers.

4. Why do I need to include guaranteed analysis on my product labeling? Having verifiable label claims allows us to preserve truth in labeling to protect consumers.

5. On your website I saw something about a formula feed license. If I'm registering feed products, do I need to get a license too?

We do not license businesses or locations that sell feed products. A customer formula feed license is required when a company produces custom feed mixes made to buyer specifications. These custom products do not require additional product registration.

6. I want to make and sell home kitchen produced pet treats, what do I need to do? The requirements for the Home Produced Pet Treat registration are different from the Commercial Feed registration. Refer to the "Home Produced Pet Treat Application" document on our website. aq.utah.gov

Feed

Fertilizer

1. What types of products need to be registered in Utah?

All brands and formulas of fertilizers of soil amendments distributed in Utah need to be registered (except specifically exempted products listed in the Utah Fertilizer Act).

2. What constitutes separate products requiring individual registration? Are products that are the same formula but different sizes different for the purposes of registration?

"When the name of the fertilizer or soil amendment product is changed or there are changes in the product ingredients or guaranteed analysis, a new registration is required. Other labeling changes shall not require re-registration, but the registrant shall submit copies of changes to the department as soon as they are effective" (R68-3-3(1)(i))

3. My business isn't based in Utah, and I sell my products primarily or exclusively online. Do I still need to register them for sale in Utah?

Yes. Utah law does not exempt online retailers from registration. Our main focus for fertilizer registration is consumer protection, where we watch for truth in labeling and safety concerns. In order to be effective, this has to apply to all products marketed to and sold to Utah consumers.

4. What does "waste derived" mean?

A waste derived fertilizer is a commercial fertilizer derived from an industrial byproduct or other material that would otherwise be disposed of.

5. Why am I being told I need to register my fertilizer as both a fertilizer and a pesticide? A product that is a fertilizer but that also contains some kind of pesticide is classified as both a fertilizer and a pesticide, and needs to be registered with both programs when sold in Utah.

6. Do I need a license to apply fertilizer?

For the application of fertilizers, Utah does not require anyone to get an applicator license, but an exchange of information is required. A statement, setting for the specific information, must accompany the application. The applicator will deliver the statement to the customer at the time they apply the fertilizer. The statement will include the following:

- 1. The applicator's name and address
- 2. The guaranteed analysis of the fertilizer applied.
- 3. The net weight of the fertilizer applied.

However, if the product is also a pesticide, a pesticide applicators license is required. <u>ag.utah.gov</u>/pesticides/