



State of Utah

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For Immediate Release

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Consumer Advisory: Real Water, Inc. Issues Precautionary Recall of Real Water Brand Drinking Water Due to Possible Health Risk

Salt Lake City, UT – Real Water Water, Inc., of Mesa, AZ and Henderson, NV with a bottling facility in Hildale, UT has issued a voluntary recall of all sizes of Real Water brand drinking water; this water may be linked to instances of non-viral hepatitis reported in or about November 2020 in the Las Vegas, NV area. Symptoms of hepatitis, including non-viral hepatitis, include fever, fatigue, loss of appetite, nausea, vomiting, abdominal pain, dark urine, clay or gray-colored bowel movements, joint pain, yellow eyes, and jaundice. Those experiencing symptoms should contact their doctor.

Recalled products include 1.5 liter, 1 liter, 500 ml, and 1 gallon ready-to-drink bottles distributed throughout the United States, including Utah, and are sold on Amazon.com. 5-gallon home and office delivery bottles were distributed through direct delivery to homes and offices in the greater Las Vegas, NV area, central California coastal region, and Phoenix, AZ. Also included in the recall are 4oz bottles of Real Water Concentrate, sold on the firm's website.

Consumers who may have recalled products should discard it immediately and not drink or cook with it. Customers of Real Water's 5-gallon Home and Office Delivery should contact Real Water at the number or email below to have any remaining product picked up. Consumers who purchased Real Water ready-to-drink bottles may return it to the place of purchase or contact Real Water for refund.

The ready-to-drink bottles sold in retail stores have a blue rectangular bottle with "Real Alkalized Water" printed on the label. 5-Gallon home and office delivery bottles are blue with white labels. The products have been embargoed in Utah. Distributors have been notified of the recall and instructed to immediately remove recalled products from all store shelves, distribution, and other inventories to ensure they are no longer available for sale or consumption.

The recall is the result of an investigation by the Southern Nevada Health District and the FDA after reported cases of non-viral hepatitis in or about November 2020 were suspected to be potentially linked to Real Water's 5-gallon Home and Office Delivery. The company has ceased production and distribution of the product as the FDA and the company continue their investigations into the potential cause of the problem.

For additional information, see the full company announcement [here](#).

Real Water Inc. contact information for consumers: phone: (702)310-5437; email: customerservice@drinkrealwater.com

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